

Orangutan Odysseys

COVID-19 Procedures



- ✓ All guests and Orangutan Odysseys staff are expected to wear face masks. Face masks will be available to guests who have not brought their own.
- ✓ Orangutan Odysseys guides and staff will carry hand sanitiser at all times.
- ✓ Guests are expected to wash their hands and use hand sanitiser before eating, after using the bathroom, when boarding klotoks, entering/leaving hotels and lifts/elevators and after disembarking from airplanes.
- ✓ All guides will be equipped with disinfectant wipes, liquid and hand sanitiser to use throughout the duration of the tour.
- ✓ All Orangutan Odysseys staff will carry a health certificate that will be updated before and after each tour.
- ✓ All guests are required to carry a COVID-19 free health certificate from their home country. The test must be carried out no more than 1 week prior to travelling. Guests must be willing to retest on arrival in Indonesia.
- ✓ Guests will practise physical social distancing where possible. There will be a reduced capacity on transport, guests must sit separately. Family members are exempt from sitting separately.
- ✓ Hotel room capacity will remain at 2 people, adjoining rooms may be available for family groups travelling together.
- ✓ Guests will practise physical social distancing in restaurants and adhere to restaurant capacity rules.
- ✓ Guests must follow all local guidelines and health protocols in all locations.

#StopTheSpread

Proper hygiene stops the spread of the virus.

Handwashing 101

01

Wet your hands before applying soap.



02

Bring your palms together and rub soap all over the palms and backs of your hands, including between the fingers.



03

Wash your hands for at least 20 seconds.



04

Wipe your hands with a clean towel or paper towel and avoid rubbing too vigorously.



Know the COVID-19 SYMPTOMS



The following symptoms may appear 2-14 days after exposure:

- Fever
- Dry Cough
- Shortness of Breath
- Headache
- Tiredness

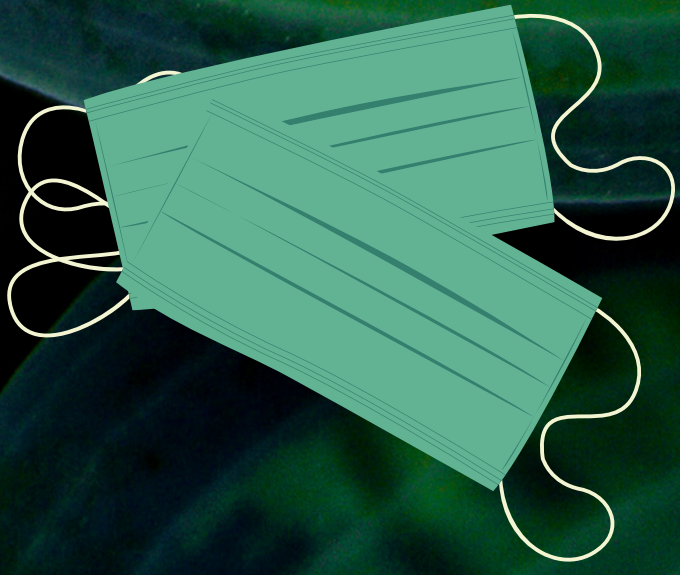


**Immediately advise your tour leader
if you develop symptoms**



Keep our tours safe!

Practice good hygiene



Wear a mask
at all times



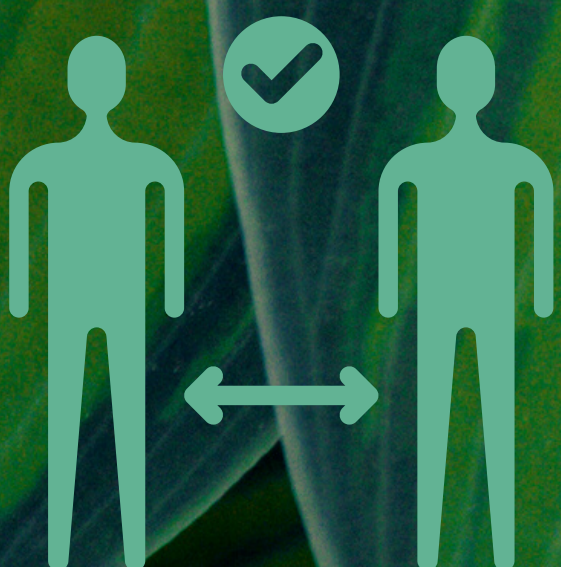
Stop hand shakes and use **non-contact greeting methods**



Regular hand washing



Avoid touching your face and cover your coughs and sneezes with your elbow



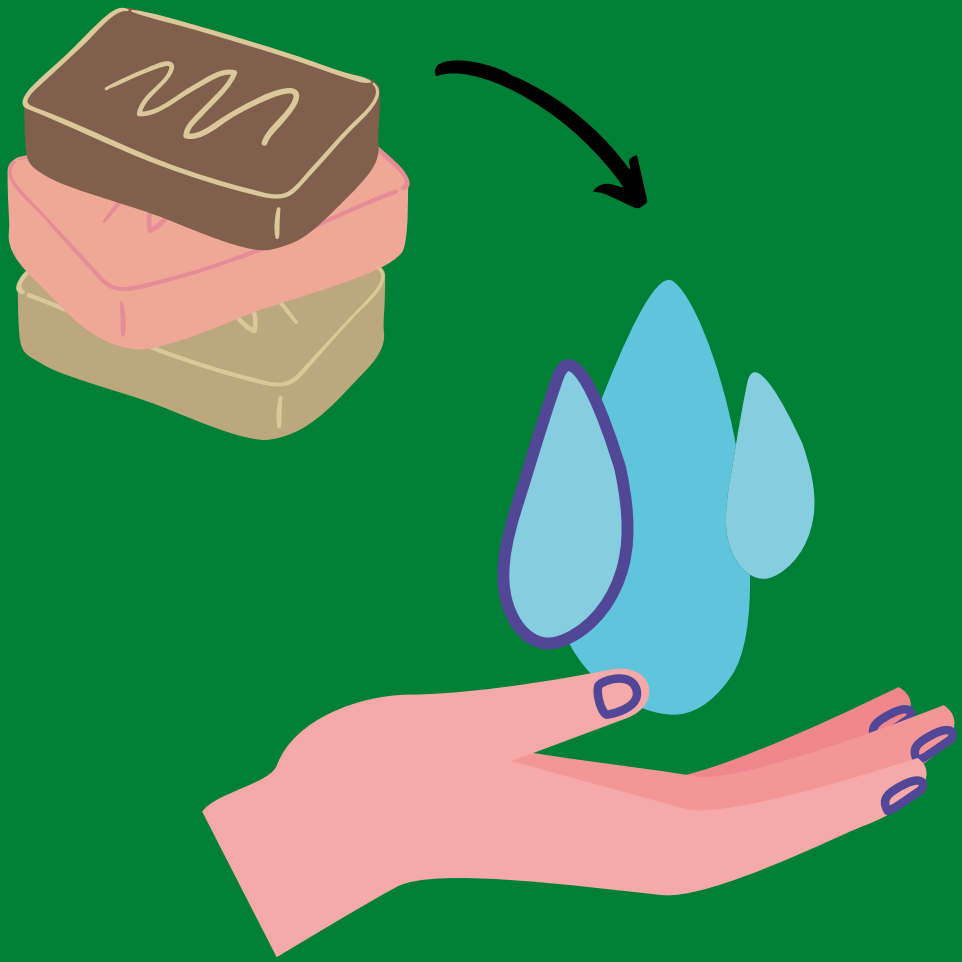
Maintain social distancing. 1.5 meters wherever possible

Orangutan Policy!

Orangutans share over 97% of their genetic DNA with humans and as such they are susceptible to the same disease and illness as us.

- Visitors must not enter the forest if they are feeling unwell or recently had an illness and/or diarrhoea. It is each visitor's moral responsibility to report any sign of sickness to their guide before entering the forest. Spending time around the orangutans whilst unwell can seriously risk infecting them, which could easily result in their death and has, in the past. Any orangutan infected by humans could potentially infect other orangutans as well. If the guide feels that a visitor is not well enough to enter the forest, it is within his/her authority to refuse entry to the visitor
- Visitors must not touch the orangutans under any circumstances. Touching is very dangerous, for various reasons: diseases, infections and even parasites can easily pass between orangutans and humans and physical contact makes the likelihood of this higher
- Visitors must not feed the orangutans under any circumstances
- No food is to be brought into the forest
- Visitors must take any litter out of the forest when they leave
- Smoking is NOT permitted when in the presence of orangutans

A GUIDE TO MASK USE



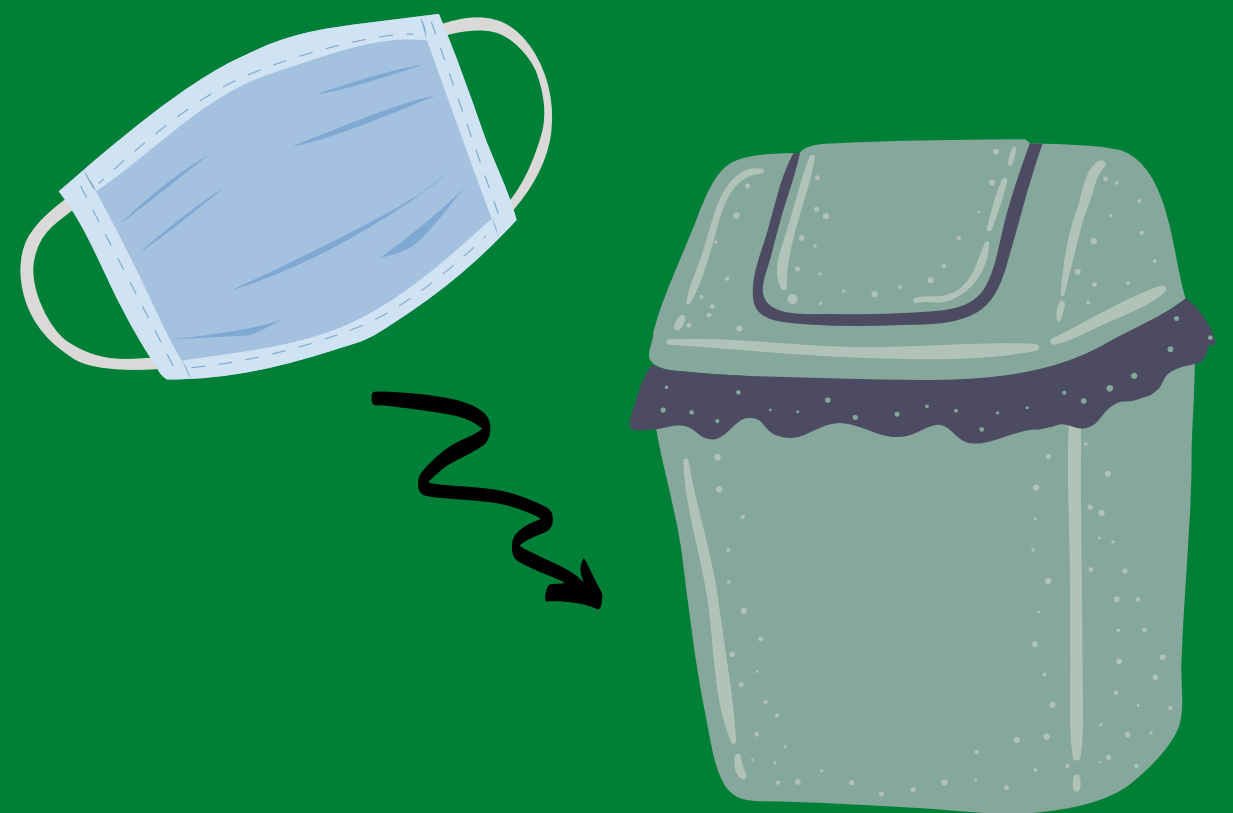
Before putting on a mask, clean hands with alcohol-based hand rub or soap and water.



Cover mouth and nose with mask and make sure there are no gaps between your face and the mask.



Replace the mask with a new one as soon as it is damp and do not re-use single-use masks.



To remove the mask: remove it from behind (do not touch the front of mask); discard immediately in a closed bin; clean hands with alcohol-based hand rub or soap and water.

Riverboat Policy!

✓ Each crew member to obtain a COVID-19 negative health certificate (within 1 week of tour starting).

✓ Wear a face mask at all times when mixing with guests.

✓ Wash your hands immediately before handling food and when you change between food tasks such as working with raw meat/seafood and vegetables.

✓ Regularly check that the bathrooms are clean.

✓ Clean the entire internal area of boat including hard surfaces, chairs, hand rails etc with cleaning products, prior to guests boarding.

✓ Meals will be served as individual portions, not buffett style.

✓ Provide hand sanitiser with easy access for guests.